

2024 PIPELINE EXCAVATOR QUICK REFERENCE GUIDE - NEW YORK

EMERGENCY CONTACT LIST

Company Name	Emergency Number
Algonquin Gas Transmission LLC	1-800-231-7794
Bowline Power LLC	1-845-786-8046
Buckeye Partners, L.P.	1-800-331-4115
Chesapeake Energy	1-888-460-0003
Corning Natural Gas Corporation	1-800-834-2134
DT Midstream – Bluestone Gas (Toll Free)	1-800-363-9541
or	1-313-235-1026
Eastern Gas Transmission and Storage	1-888-264-8240
Empire Pipeline Inc.	1-800-444-3130
Enbridge (U.S.) Inc.	1-800-231-7794
Enterprise Products Operating LLC	1-888-883-6308
IMTT Pipeline	1-201-437-2200
Kiantone Pipeline Corp / United Refining Company	1-814-723-1201
Linde	1-800-926-9620
National Fuel Gas Supply Corporation	1-800-444-3130
New York State Electric & Gas Corporation	1-800-572-1121
Repsol	1-800-530-5392
Rochester Gas and Electric Corporation	1-800-743-1702
Sunoco LLC	1-800-786-2255
Sunoco	1-800-786-7440
Texas Eastern Transmission LP	1-800-231-7794
Tennessee Gas Pipeline Company, L.L.C.	1-800-231-2800
TC Energy / Columbia Gas Transmission LLC	1-800-835-7191
Wyckoff Gas Storage Company, LLC	1-800-290-4572

To learn more about your local pipeline operators, please visit ny.pipeline-awareness.com

Note: The above numbers are for emergency situations. Additional pipeline operators/companies may exist in your area. Visit the National Pipeline Mapping System at www.npms.phmsa.dot.gov for transmission companies not listed above.

One-Call System	Phone Number
Dig Safely New York	1-800-962-7962 or 811
New York 811	1-800-272-4480 or 811

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EXCAVATOR RESPONSIBILITIES:

- Call Before You Dig - **It's the Law!**
- Wait the required time for the markings!
(state specific time – check your local One Call Law)
- Tolerance Zones – May vary by state and/or company!
- Respect the marks!
- Dig with care!

RISK CONSIDERATIONS

- Type/volume/pressure/location/geography of product
- Environmental factors – wind, fog, temperature, humidity
- Sight, sound, smell – indicators vary depending on product
- Black, dark brown or clear liquids/dirt blowing into air/
peculiar odors/dead insects around gas line/dead
vegetation
- Rainbow sheen on the water/mud or water bubbling up/
frozen area on ground/frozen area around gas meter
- Other utility emergencies

PIPELINE MARKERS

The U.S. Department of Transportation (DOT) requires the use of signs to indicate the location of underground pipelines. Markers like these are located on road, railroad, and navigable waterway crossings. Markers are also posted along the pipeline right-of-way. Markers may not be located directly over the pipeline it marks.

The markers display:

- The product transported
- The name of the pipeline operator
- The operator's emergency number



NEW YORK

UDIG NY

Website: www.udigny.org

Advance Notice: 2 to 10 working days (excluding day of call)

Marks Valid: 10 working days

Law Link:

<http://primis.phmsa.dot.gov/comm/DamagePreventionSummary.htm>

New York 811

Website: www.newyork-811.com

Advance Notice: 2 business days (excluding day of call)

Marks Valid: 10 working days

Law Link:

<http://primis.phmsa.dot.gov/comm/DamagePreventionSummary.htm>

TICKETS			STATE LAWS & PROVISIONS								NOTIFICATION EXEMPTIONS				NOTIFICATIONS ACCEPTED							
FAX	Online	Mobile	Statewide Coverage	Civil Penalties	Emergency Clause	Mandatory Membership	Excavator Permits Issued	Mandatory Premarks	Positive Response	Hand Dig Clause	Damage Reporting	DOT	Homeowner	Railroad	Agriculture	Depth	Damage	Design	Emergency	Overhead	Large Projects	Tolerance Zone
N	Y	N	N	Y	Y	Y	N	N	Y	Y	N	N	Y	N	N	N	Y	Y	Y	N	Y	24"

EXCAVATION BEST PRACTICES JOB SITE CHECKLIST

- White Lining (Pre-marking)
- One Call Facility Request
- One Call Access
- Locate Reference Number
- Separate Locate Request
- Pre-excavation Meeting
- Facility Relocations
- One Call Reference Number at Site
- Contact Names and Numbers
- Positive Response
- Facility Owner/Operator Failure to Respond
- Locate Verification
- Work Site Review with Company Personnel
- Documentation of Marks
- Facility Avoidance
- Marking Preservation
- Excavation Observer
- Excavation Tolerance Zone
- Excavation within the Tolerance Zone
- Vacuum Excavation
- Mismarked Facilities
- Exposed Facility Protection
- Locate Request Updates
- Facility Damage Notification
- Notification of Emergency Personnel
- Emergency Coordination with Adjacent Facilities
- Emergency Excavation
- Backfilling
- As-built Documentation
- Trenchless Excavation
- No Charge for Providing Underground Facility Locations
- Federal and State Regulations



**Know what's below.
Call before you dig.**

